

Will Dunkerley

21 High Street, Chipping Sodbury, Bristol. BS37 6BA

Home: 01454 323264

Mobile: 07970 655615

will@liminstone.co.uk

Profile

I am an **SAP Security Contractor** seeking contract roles in the field of SAP system security. I have been working exclusively in SAP Security since August 2005, involving role and profile development, user account management, daily audit control, and segregation of duties management. I am **security cleared**, and am currently contracted as an SAP Security Administrator to a List X graded site.

Skills

- SAP R/3 (4.6c) security administration, including role creation and maintenance, user account administration and segregation of duties.
- Experience of security / SoD in FI, CO, PS, SD, MM, WM, PP and HR (Mini) modules.
- Audit control to Sarbanes Oxley and MoD requirements.
- Role / Profile creation and maintenance in the Profile Generator.
- Commercial background and ability to meet constantly adapting business requirements whilst maintaining security.
- Ability to quickly establish rapport and convey technical material to a non-technical audience.
- Highly organised and self motivated.

Career Summary

Liminstone Ltd

August 2005 - Present

Director of company supplying SAP Security services on contract basis.

June '06 – Present - contracted to a Defence Systems multinational which implemented seven major SAP modules (4.6c) in June 2006. My current role involves custom role creation and maintenance, user account management, and segregation of duties / audit control. Other duties involve daily security log analysis, user authorisation trouble-shooting, and creation / implementation of longer-term security procedures. I have been involved in the SAP project from User Acceptance Testing, through the go-live process, and into post implementation support.

I have also worked on a variety of other SAP related projects for this client, liaising with the SAP Centre of Competence, and functional / BASIS consultants. Examples include provision of email integration from SAP to Outlook client via Exchange, and aligning the SAP Change Request process across three partner nations.

Achievements

- Passed external security audit through effective SoD and user account management policy.
- Scored 81% satisfaction rating in user survey of issue resolution.
- Provision of cost centre restricted reporting functionality for cost centre managers.
- Revised support organisation authorisations, from UHD to external SAP consultants.
- Secure management of 1200 active user accounts through thorough reporting and log analysis.

Aug '05 - June '06 - contracted to the Somerfield supermarket group, encompassing the Somerfield and Kwik-Save brands. The client had implemented the SAP HR (4.6c) module two years previously to maintain the user master records of some 80,000 employees. My role involved provision of second line support to the 4,500 active system users, mainly non-technical store managers, divisional executives and payroll staff. Duties included role maintenance, account management and authorisation troubleshooting.

During my time with this client, I also prepared the SAP security department for audit, ensuring that the system was effectively secured and monitored, and putting into place procedures and policies for continued audit complicity.

Achievements

- Reduced SAP license requirement by 10% through cleanup of unused accounts.
- Dramatically reduced resolution time of SAP authorisation issues.
- Became primary point of contact for the BASIS and ABAP teams.
- Resolved persistent authorisation issue caused by integration of Kwik-Save employees.

CLS

2001 - 2005

Small service company providing amenity management and commercial contracting services to a wide range of private and public sector clients. I was the proprietor of company, involving all aspects of business management using small teams of subcontractors.

Achievements:

- Built and managed a successful business through enthusiasm and drive.
- Traded successfully for 5 years through effective organisational skills.
- Retained 80% repeat business through rapport and relationship building.

Sherriff Amenity Services

1997 - 2001

Nationwide supplier of fertilisers and chemicals to the amenity industry and local authorities. I was a Technical Sales Representative, involving area management of the M4 Corridor, and a customer base of approximately 500. My turnover averaged £300k at a margin of approximately 35%.

Achievements:

- Doubled sales in two years.
- Maintained highest company profit margin through resilient negotiation.
- Increased sales team focus with monthly product and pricing presentations.
- Retained customer loyalty whilst growing new business through networking.

The Manor House Golf Club

1995 - 1997

Exclusive golf club specialising in corporate hospitality, owned by the “Exclusive Hotels” Group.

Assistant Supervisor - Daily operations management of a team of nine staff. Included labour division, planning of product application programs, ordering, and administration.

Achievements:

- Cut labour and water waste with leading edge computer irrigation system.
- Increased productivity of manual work team through drive, energy and humour.

Education

SAP ADM940, Roles and Authorisations	-	June 2007.
SAP ADM950, System Audit and Monitoring	-	October 2007.
MCP Windows XP Pro (self funded distance learning)	-	To present.
Advanced Core Java (Self funded distance learning)	-	August 2005.
HND Amenity Horticulture	-	1995.
2 A Levels	-	1991
8 G.C.S.E's	-	1988/9

Other

Aged 34, married 8 years. Interests varied including application based computer programming, live music, reading and gardening. I also enjoy website design, and have interests in network based IT Security.

Referees

Contact details available upon request.